

SERVICES	MAX. FROM 25 TO 40 PEOPLE / GUIDE
Languages spoken by the guides	
Beaune, medieval town in 1 hour	Flat rate : 95€ On Bank Holidays : 105€
Historical visit of Beaune, Chagny or Meursault in 2 hours	Flat rate and bank holidays : 131€
Historical visit : «Beaune - Path of lights» in 2 hours	Flat rate and bank holidays : 131€ (according to the schedule of projections)
Gourmet Beaune tour in 2 hours	Flat rate, from Tuesday to Friday, incl. bank holidays : 131€ + Tasting of local products : 11.50€/adult (6.50 €/12-18 years old - free/child under 12)
Half-day : 3 to 4 hours max.	Flat rate : 193€ On Bank Holidays : 216€
Full-day : 7 to 9 hours max.	Flat rate : 314€ On Bank Holidays : 390€
Extra hour (applied only to half-day and full-day rates)	54€

Prices can be changed without preliminary advice.
No guided services on 25/12 and 01/01.

RESERVATION



Anke

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Bérangère

GENERAL TERMS OF SALE

Article 1 - Booking conditions

A reservation is made once the customer returns to the groups & guided tours department the signed order form, at least one week before service delivery. The order form must display the service payment method, by prior agreement between the client and the groups & guided tours department.

Article 2 - Payment conditions

Settlement in full should be made in Euros.

It should be sent 10 days before service delivery, on the minimum basis of the amount communicated 10 days prior (or at the latest on the day of service delivery, by prior agreement).

Payments are made by bank cheque payable to the Treasury, or cash, or credit card.

In case of bank transfer, the costs will be borne by the customer.

Article 3 - Arrival

The customer must turn up on the specified day and at the time mentioned on the voucher (or ticket).

Article 4 - Delays and schedule overrun

In case of delay, please inform the switchboard on 03.80.26.2130.

The tour will be shortened or extended, depending on the availability of the guide.

In case of unwarranted delay of over 30 minutes, the tour will be deemed cancelled and payment will remain due.

Article 5 - Cancellation conditions

All cancellations must be notified in writing (email or letter) to the Tourist Office Cat.I "BEAUNE & PAYS BEAUNOIS".

- Between 20 and 15 days prior: 25% of the overall cost on the basis of the signed order form will be required

- Between 15 and 5 days prior: 50% of the overall cost on the basis of the signed order form will be required

- From 4 days prior: 100% of the overall cost on the basis of the signed order form will be required

Article 6 - Modification by the tourist office of a substantial part of the order

- The timings are indicative and may be changed according to the site visit requirements

- The tourist office reserves the right to modify tours after notifying the client beforehand

Article 7 - Meals

As part of daily visits, the meal(s) of the guide(s) is/are payable by the group (restaurant or allowance of €20 if free meals)

Article 8 - Travel costs of guide(s)

SNCF transport allowances or current tax rate for staff travelling in their own vehicle, if the programme requires.

Article 9 - Special price conditions

Our prices do not include transportation or entrance fees to sites or monuments, except for ½-day packages.

They are net of taxes.

Article 10 - Interruption of service

In case of interruption of service by the customer, there will be no refund due.

Article 11 - Liability

The Tourist Office Cat.I "BEAUNE & PAYS BEAUNOIS" cannot be held responsible for acts of God, cases of force majeure or acts by anyone outside the organisation and not involved in the running of the service.

Article 12 - Insurance

The customer is responsible for all damages caused by him/her. Customers are advised to take out holiday insurance to cover the various risks.

Article 13 - Disputes

Any claim against a service must be submitted within 3 days from the start of the service, in writing (email or letter) to the Tourist Office Cat.I "BEAUNE & PAYS BEAUNOIS". Any dispute concerning the application of these general conditions will be under the exclusive jurisdiction of the courts covering the headquarters of the Tourist Office Cat.I "BEAUNE & PAYS BEAUNOIS".

Article 14 - Notices

All rates given in our brochures are indicative only, and cannot be considered contractual and are subject to change without notice.

Special conditions of sale:

Article 1 - Legal framework

Tourist Offices registered under the law of 13 July 1992 may offer reservations and sales of all types of services, leisure and hospitality of general interest. They facilitate public access by offering a choice of services.

Tourist Offices are local tourist organisations, made available to service providers who contract with them.

In no event shall the Tourist Office Cat.I "BEAUNE & PAYS BEAUNOIS" be held liable in case of use of such contracts by third parties or for purposes other than tourism.

Article 2 - Service duration

The customer named on the voucher (or ticket) indicating a service for a specified period shall in no circumstances invoke any right to maintain occupancy at the end of the service provided.

Article 3 - Gratuities

For ½-day packages, a guide gratuity and a driver gratuity will be granted for each group.

Local tourist organisation authorised by prefectoral decree

France ASSET registration No. IM 021100008

Address: 2 rue de la Colombière - 21200 Beaune

Professional civil liability insurance is underwritten by

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